



14/11/2019

ALITALIA GROUP CONNECT



Dear Partner,

Alitalia launched its new web-based booking tool for Group Bookings on 01st October 2019. After a successful roll out in Italy and Germany, Alitalia is now actively rolling out this tool worldwide. The user friendly tool has made it a travel agents favorite and we are seeing an immediate increase in Group bookings on Alitalia.

The new Group Connect tool is accessible with the following features:

- You can manage your group bookings in a faster, easier and user-friendly way
- Finalize group bookings in real time
- Choose between several options, for eg. Multi-City bookings, one way bookings, student and Missionary special Group requests etc.
- Change the existing bookings: increasing or decreasing the number of passengers
- Save your offer and Create tailor-made proposal according to your customers' needs
- On line contract when finalizing a booking
- Notifications for your contract deadlines, such as names and ticketing

We invite you to experience the excellent tool and increase your business with Alitalia. To access the tool, you may contact our Group Bookings Team of AZ Helpdesk at: alitaliagroups@alitalia.com.



GRUPPEN-ANFRAGEN, VERFÜGBARKEITEN, QUOTIERUNGEN: Montag- Freitags 9-18 Uhr, E-mail: alitaliagroups@alitalia.com
 Group Call Center: Ad hoc IATA Groups Anfragen: Tel: 069 79 100 100 4
 DEUTSCHLAND: customer.relationsDE@alitalia.it ÖSTERREICH: customer.relationsAT@alitalia.it