

1 February 2021

**BAHIA PRINCIPE HOTELS & RESORTS UPDATES; on-site Covid tests and free extended stay for cases that tested positive at check-out.**

Dear Travel Partner,

From Bahia Principe Hotels & Resorts we would like to update you about new conditions and rates for cases that tested positive at check-out, as well as renegotiated prices for covid tests in our hotels

We have provided all our hotels with the necessary resources so that we can offer this service without resorting to external facilities, in order to avoid travel and inconvenience.

**Antigen tests and/or PCRs will be available within our hotels**, so that client can benefit from this service without resorting to external facilities. The tests will be carried out by approved health service companies in the countries where we operate. Note, however, that obtaining the results and any aspect of the healthcare field are solely the responsibility of these external healthcare companies, whose management is totally unrelated to Bahia Principe Hotels & Resorts.

We would like to advise the client to request an appointment upon arrival.

Below we summarize all the information in this regard.

**PCR TESTING**

Destination	PCR in Hotel	ANTICIPATION	PRICE	CLINIC/LABORATORY	RESPONSE TIME	Response Route	HOTEL CONTACT
PUNTA CANA COMPLEX	YES	24-48 HOURS	FROM 89 USD	IMG Group	48-72 HOURS	EMAIL OR PRINTED	FRONT DESK/ RECEPTION
MEXICO COMPLEX	YES	24-48 HOURS	125 USD	HOSPITEN (Medical Dispensary Hacienda Doña Isabel)	24-48 HOURS	EMAIL OR PRINTED	FRONT DESK/ RECEPTION
JAMAICA	YES	24-48 HOURS	200 USD	SEKHMET LAB	MAX. 48 HOURS	EMAIL OR PRINTED	FRONT DESK/ RECEPTION

**ANTIGEN TESTING**

Destination	ANTIGEN IN Hotel	ANTICIPATION	PRICE	CLINIC/LABORATORY	RESPONSE TIME	Response Route	HOTEL CONTACT
PUNTA CANA COMPLEX	YES	ONE DAY BEFORE	30 USD	HOSPITEN	MAX. 24 Hours	PRINTED	FRONT DESK/ RECEPTION
MEXICO COMPLEX	YES	IMMEDIATE	38 USD*	HOSPITEN (Medical Dispensary Hacienda Doña Isabel)	IMMEDIATE	EMAIL OR PRINTED	FRONT DESK/ RECEPTION
JAMAICA	YES	24 HOURS	60 USD	HOSPITEN	MAX. 24 Hours	EMAIL OR PRINTED	FRONT DESK/ RECEPTION

\*Updated on Feb. 1st

**Extended stay** due to quarantine or positive results at check-out will be provided **at no cost of up to 10 days** for affected guest and companion sharing a room in the designated isolated area. The free **extended stay is applicable for guests with a 3-night minimum stay through March 31, 2021.**

We appreciate in advance the collaboration and support of all our partners.

A cordial greeting,

The Bahia Principe Hotels & Resorts Team